

## **SAMPLE QUESTIONS**

**Directions: For the given situation, please choose the 'best' action and the 'worst' action.**

**Ques 1:** You work at an apparel store. A prospective customer, who lives nearby, comes to your store. She wants to buy a shirt of a particular color which is currently not available in your store. You know that shirts of that color will arrive in a few days. Your store has shirts of a different color which is close to the color demanded by the customer. What shall be the first proposal you will make to the customer?

- a) I will show her shirts of the alternate color and let her decide if she wants to buy the same.
- b) I will tell her that if she pays for the shirt in advance, I will get it delivered to her home in a few days, when the new stock arrives.
- c) I will tell her that shirts of the color she desires to buy would arrive in a few days and that I will inform her over the phone when the stock arrives.
- d) I will tell her to consider buying a shirt of the alternate color since it is in greater demand than the one she wants. That is the reason why it is in stock too.

**Directions: Choose the correct answer.**

**Ques 2:** You are required to float a survey among the employees to obtain feedback on the quality of food supplied by the new caterer. Which of the following will be an ideal way to do that?

- a) Make a Google spreadsheet which people can fill.
- b) Make a Google form which people can fill.
- c) Make a Google document which people can edit.
- d) Make a new Google folder where people can save their files.
- e) Send out an email where people can reply with their views.

**Directions: Choose the correct answer.**

**Ques 3:** Recently, you noticed a news item on how a simple mole was a symptom of a rare cancer and the patient had to go through an aggressive course of treatment but was still not cured. You are not able to recollect the name of the newspaper in which you saw the article. You want to search the article on the web and send it to one of your colleagues.

Which of the following websites will you choose to search the article?

- a) news.com
- b) google.com
- c) news.google.com
- d) Cannot find the article since I do not remember the newspaper.

**Directions: Choose the correct answer.**

**Ques 4:** For invoices to be processed in Ram's system, the invoice numbers should contain at least one special character. A special character is a computer-representable character that is not alphabetic, numeric or blank (space). Which of the following invoice numbers has to be modified so that it can be processed successfully?

- a) THU\_23/10/10
- b) HG123
- c) TIL\_23and10
- d) POL/12\_10

**Directions: Choose the correct answer.**

**Ques 5:** A video CD library is organizing movie-CDs. A list of movie CDs is as given below. It needs to separate out all movies which have numbers in their names. How many such movies are there in the store?

List of movies
Apollo 13
Kungfu Panda
Scooby doo
Syriana
Pearl Harbour
Independence day
Rebecca
Tintin
Gone with the wind
Sound of music
20 Feet from Stardom
The Dollar Bottom
Genocide
The Great Beauty
December 7th
L.A. Confidential
Shrek
The Way of All Flesh
White Nights
Casals Conducts: 1964
Tweetie Pie
Tango

- a) 2
- b) 3
- c) 4
- d) 5
- e) 6

**Directions: Choose the correct answer.**

**Ques 6:** John is painting a table with green color. The technical manual says that it takes a maximum of 5 hours for the table to dry. His colleague, Sam, told him that the last time he had painted a table, it took 3 hours to dry. After the table is ready, he has to deliver it to the client. Depending on the traffic, it would take between 1 hour and 2 hours to deliver the table.

Which of the following statements should be definitely true so that John can commit to deliver the table within 6 hours?

- a) It is a day with relatively less traffic.
- b) Sam was also painting using green color
- c) The manual says green color dries in less than 4hrs.
- d) The table is made up of a wood that dries fast
- e) John knows he is lucky. All his tables take much lesser time to dry than mentioned.

**Directions: Choose the correct answer.**

**Ques 7:** Refer to the dish shown in the image given below. A chef has prepared this dish for a guest. Which of the following ingredients has been used in it?



- a) Macroni
- b) Vermicelli
- c) Spaghetti
- d) Cannelloni

**Directions: Choose the correct answer.**

**Ques 8:** The equipment shown in the image is primarily used in bars \_\_\_\_\_.



- a) to store cocktails
- b) to mix (tall) drinks
- c) to make drinks that require pureed fruits
- d) to measure spirits